

Project: Expedite the police investigations, court trials and procedures using advantages of Information Technology



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Project objective and Background

The criminal justice system in the country today is on the verge of declination and there is a need for some immediate reforms to be implemented to improve the present situation. Our country's criminal justice system is dependent upon court procedures and police investigations. Due to delayed investigations and trials most of the cases lie unattended in the courts and there is no judgement given for them. Prisons in the country are overcrowded with prisoners awaiting their trial for months. This report makes specific recommendations on expediting the delivery of justice to common man faster,

Research Methodology

The methodology adopted: an extensive review of the literature made available by the government bodies and an in-depth information gathered by making field visits and comparing them with the documented reports available. A detailed study of the relevant reports was made to understand the problems faced by the criminal justice system of the country. The findings from these reports were supplemented by field visits to police stations, Views of officials of the police department were obtained to get a practical knowledge.

Recommendations

The recommendations given in this report includes suggestions for effective implementation of various projects of the Ministry of Home Affairs in the police department. Functioning and attitude of the police to effectively harness the benefits of the new technologies. Broadly, the recommendations focus on the following: 1) Ensuring registration of FIRs, Requests and complaints and providing improved citizen access to police services a.) Make failure of registration of FIR a ground for disciplinary action Institute household crime surveys. c.) Enable Internet as a channel for registration of Non-emergency complaints. d.) Provide Unique Complaint numbers for Complaints received through multiple channels e.) Increase the availability of police to register FIR. f.) Setup a Reception desk at Police Stations receiving large number of complaints and petition requests. g.) Enable submission of General Service Requests through Internet and Common Citizen Centres h. Provision of Preliminary Enquiry for certain category of Cognizable and Non-Cognizable Offences.

Future Steps and Directions: New technologies are to be implemented in the police department of the country but the inducement is quite varied. It is being implemented in certain metros. So the scope of inducement of Information Technology in the police department in future keeps getting wider as the technology keeps finding newer applications.

Improving the performance of police by leveraging Information and Communications Technology